

# Mobility App User Guide

Release 3.5

# DOWNLOAD THE APPLICATION

The first step in accessing mobility banking on your mobile device (tablet/smartphone) is to download the app from the appropriate location. For iPhone/iPad devices please visit the appstore on the device. For Android devices please visit the Android Play Store.

To download the application directly from the Apple (App Store) or Android (Play Store):

1. Launch the App or Play Store application on your mobile device.
2. Search for your Associations name and download the application.

## DEVICE SUPPORT

### DEVICES THAT DELIVER THE BEST PERFORMANCE

- **Operating System** – iOS (6.0+) or AndroidOS (version 4.1+)
- **Connectivity** – 4G LTE/Wi-Fi
- **Display Resolution** – 1024x768+
- **Location Services** – GPS enabled/native mapping app enabled

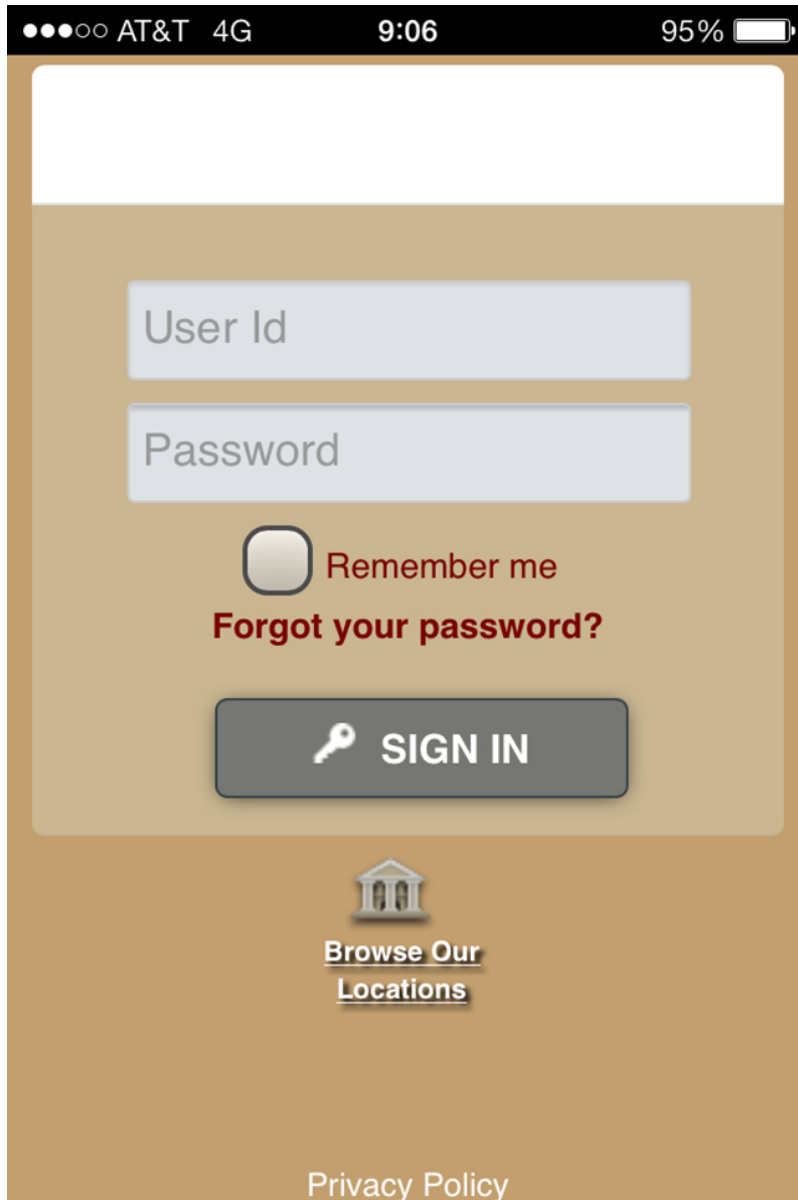
### DEVICES THAT DELIVER MINIMUM PERFORMANCE

- **Operating System** – iOS (version 5.0+) or AndroidOS (version 2.3+)
- **Connectivity** – 3G/Wi-Fi
- **Display Resolution** – 800x480+
- **Location Services** – native mapping app access allowed

# SIGN IN

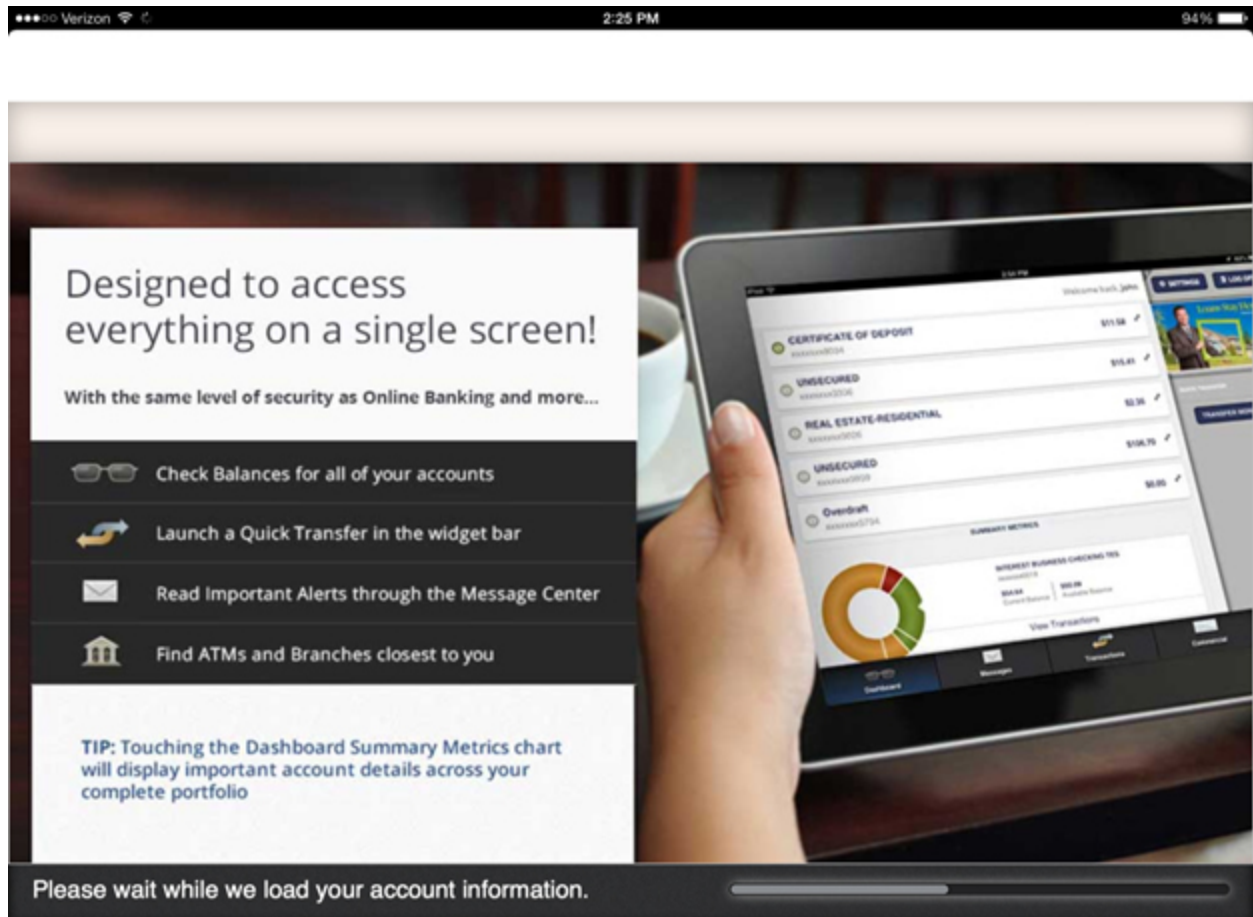
Once you have downloaded the app on your device, and have your user ID and password (note: these will be the same as your existing ABOL User ID and Password), you are now ready to sign in.

1. On your mobile device, launch the application.



2. Enter a valid User ID and password and tap **SIGN IN**. If **your** information is correct, the Interstitial page appears as your information loads.

**Note:** IF you wish to have your device remember the User ID for your next sign in, select the *Remember Me* check box before signing in.



## FIRST-TIME USER

If you are a first-time user, additional steps must be completed before gaining access to your accounts and application functionality.

To sign in for the first time:

1. On your mobile device launch the application.
2. Enter a valid User ID and password and tap **SIGN IN**. The *First-Time User Enrollment Identification* page appears.
3. Select a delivery method to receive your Secure Access Code.
4. Submit the code you received. You are prompted to read and accept the disclaimer in the Complete Enrollment section.
5. Choose **I Accept**. The *Complete Enrollment Step Two: Create Your Online Profile* page appears.

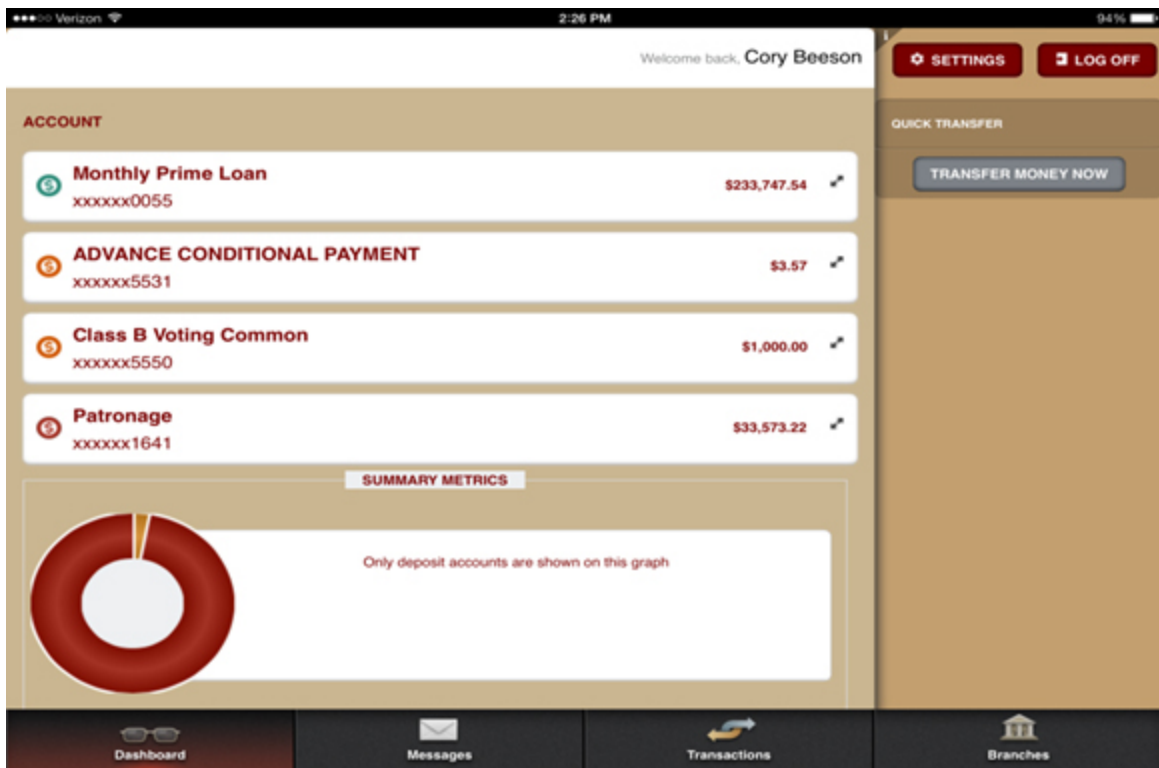
6. Complete all required fields and tap **Submit**. A confirmation dialog appears.
7. Tap **OK**. If your information is correct, the Interstitial page appears.

**Note:** You will also be prompted to register your device. If you select the option to register, you will not be prompted again during subsequent sign-ins. If you decline to register your device, you can still sign in, but will be prompted to register during future sign-in attempts.

## DASHBOARD

The Dashboard appears immediately following the Interstitial page and provides quick access to the following features.

- Accounts associated with your online profile
- Account balances
- Settings menu
- Announcements and messages
- Quick Transfers




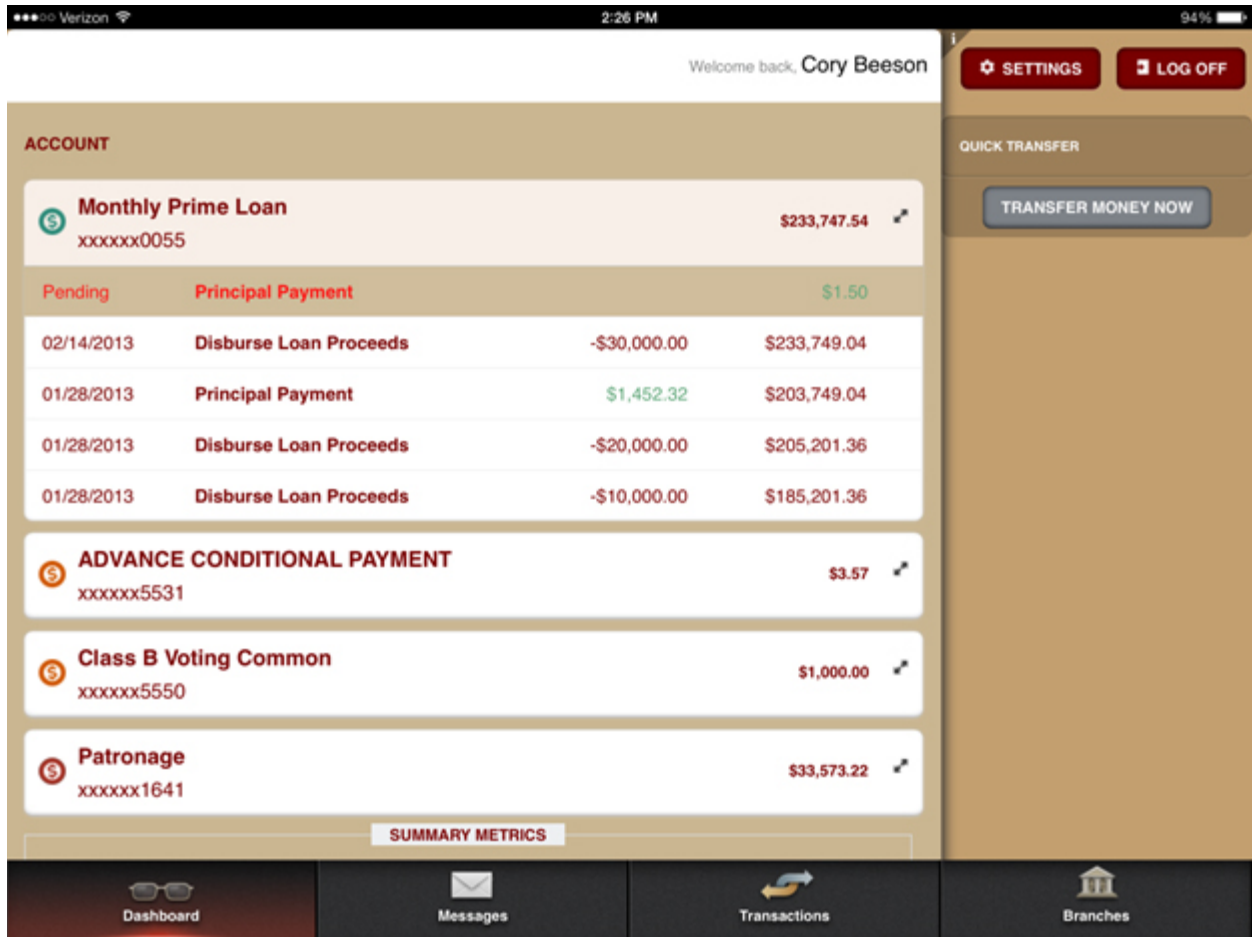
## VIEW ACCOUNT DETAILS


The Dashboard displays a summary of accounts **associated** with your online profile. Accounts are categorized and displayed by account type (Loan, **Funds Held**, Stock and Patronage accounts).

The following information appears for each account:

- **Account Name** – Either the default name for the account in our system or a custom display name (aka nickname) that you have created for the account in online banking. To make your accounts easily recognizable, you can assign display names to your accounts from the Preferences > Account menu in online banking. Display names can be changed as often as you wish and will be used consistently in account listings and menus.
- **Account Number** – The account number for the displayed account. The number will be masked for security purposes, displaying only the last several numbers of the account. This ensures confidentiality and privacy of your online information.
- **Updated** – The date that the displayed balances on the account were last updated.
- **Account Balances** – The most relevant summary balances (Available, Current) for the account type.

To view your account details, simply tap any account icon  and the most recent (up to 5) transactions will display.



To view additional transactions and account details, tap the expansion icon .

## MESSAGES AND ALERTS

Messages and Alerts to and from your Association are consistent between Mobile Web, tablet/smartphone applications, and online banking. This means if you elect to send a message while working within online banking, you can always use your tablet app to read the reply. Our secure messaging is integrated so messages you receive in one channel are always visible in the other channel.



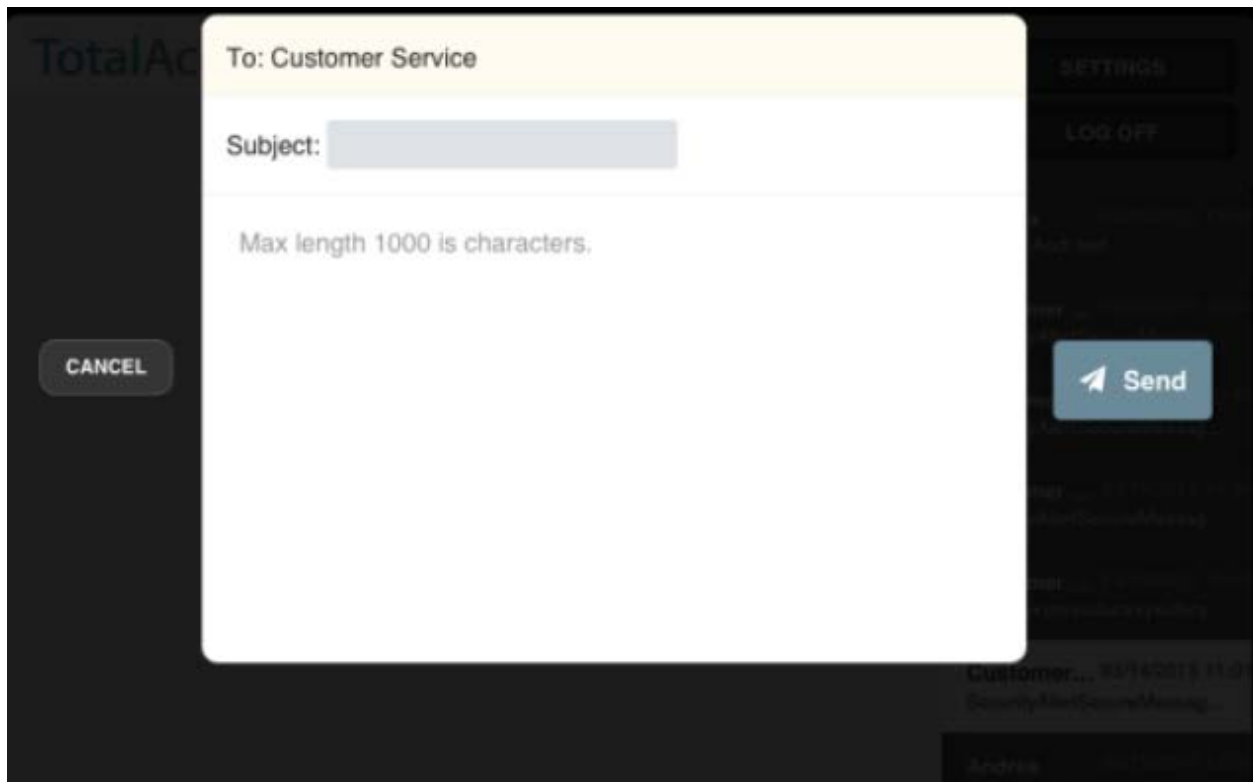


## CREATE A NEW MESSAGE

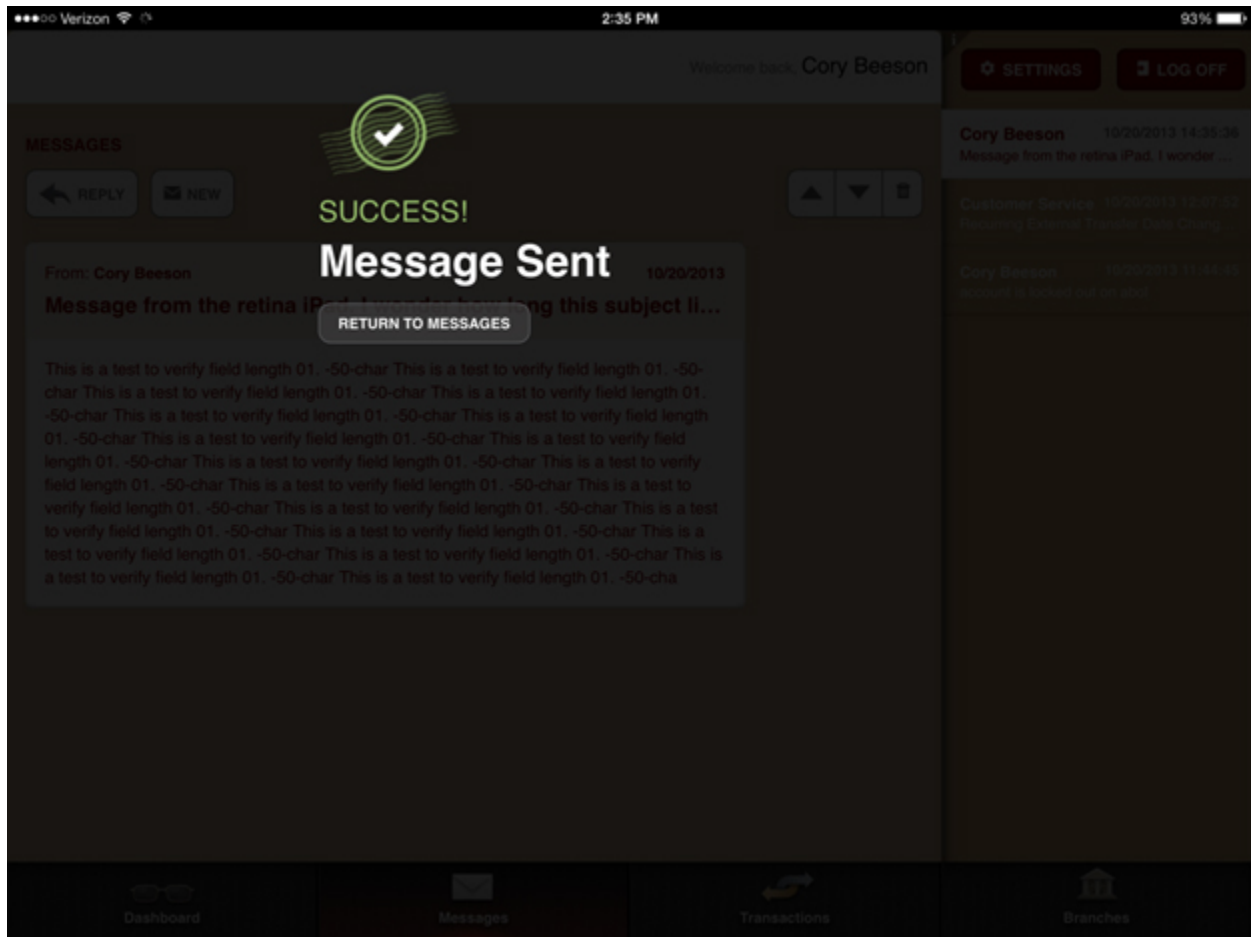
You can create a new secure message to contact your Association.

To create a new message:

1. Tap **New** at the top of the Messages page. A New Message window appears displaying a list of available recipients.
2. Tap to select a recipient from the list. The new message template appears displaying the following:
  - The selected recipient in the *To* field
  - Subject field
  - Message Content field (max 1000 characters)




3. Compose your message and tap **Send**. The message details appear on the page as well as in the message queue. A confirmation window appears.

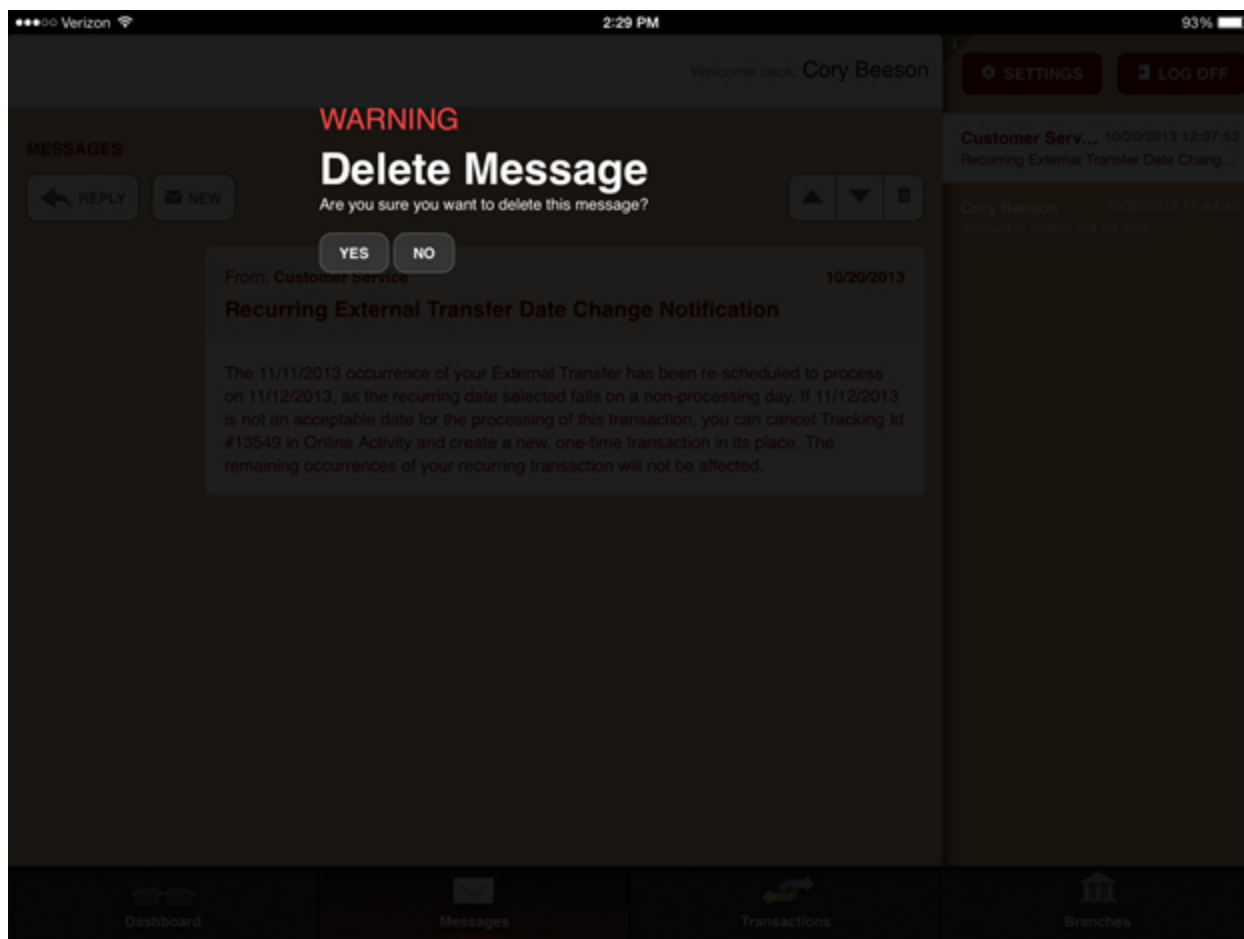


## DELETE A MESSAGE

You can delete any sent or received secure messages available in your message queue.

To delete a message:

1. Select a message in your message queue. The message details appear.
2. Tap the Delete Message icon . A confirmation window appears.



## TRANSACTIONS

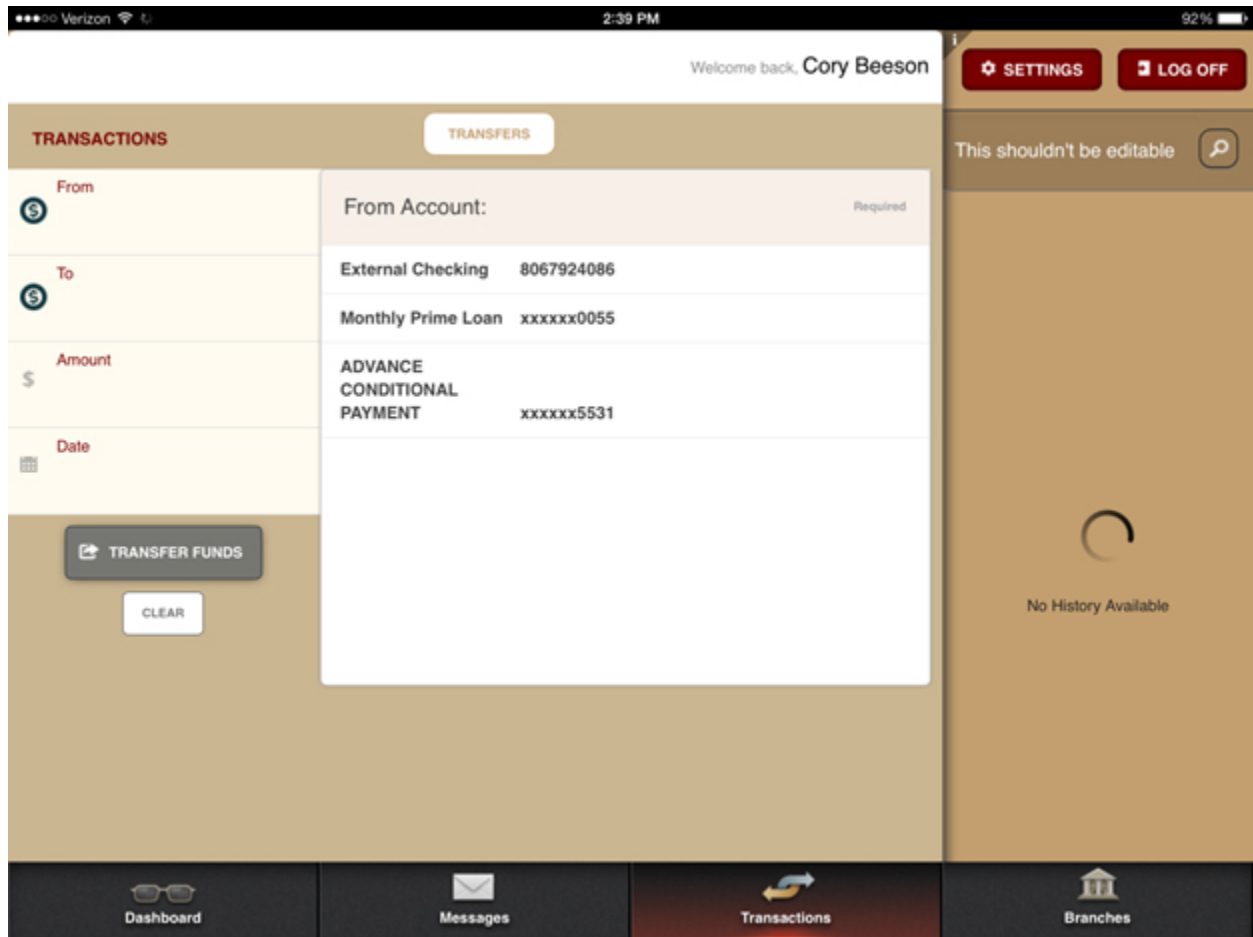
The Transaction page allows you to conduct various personal transactions such as funds transfers to established external accounts.

### MAKE A TRANSFER

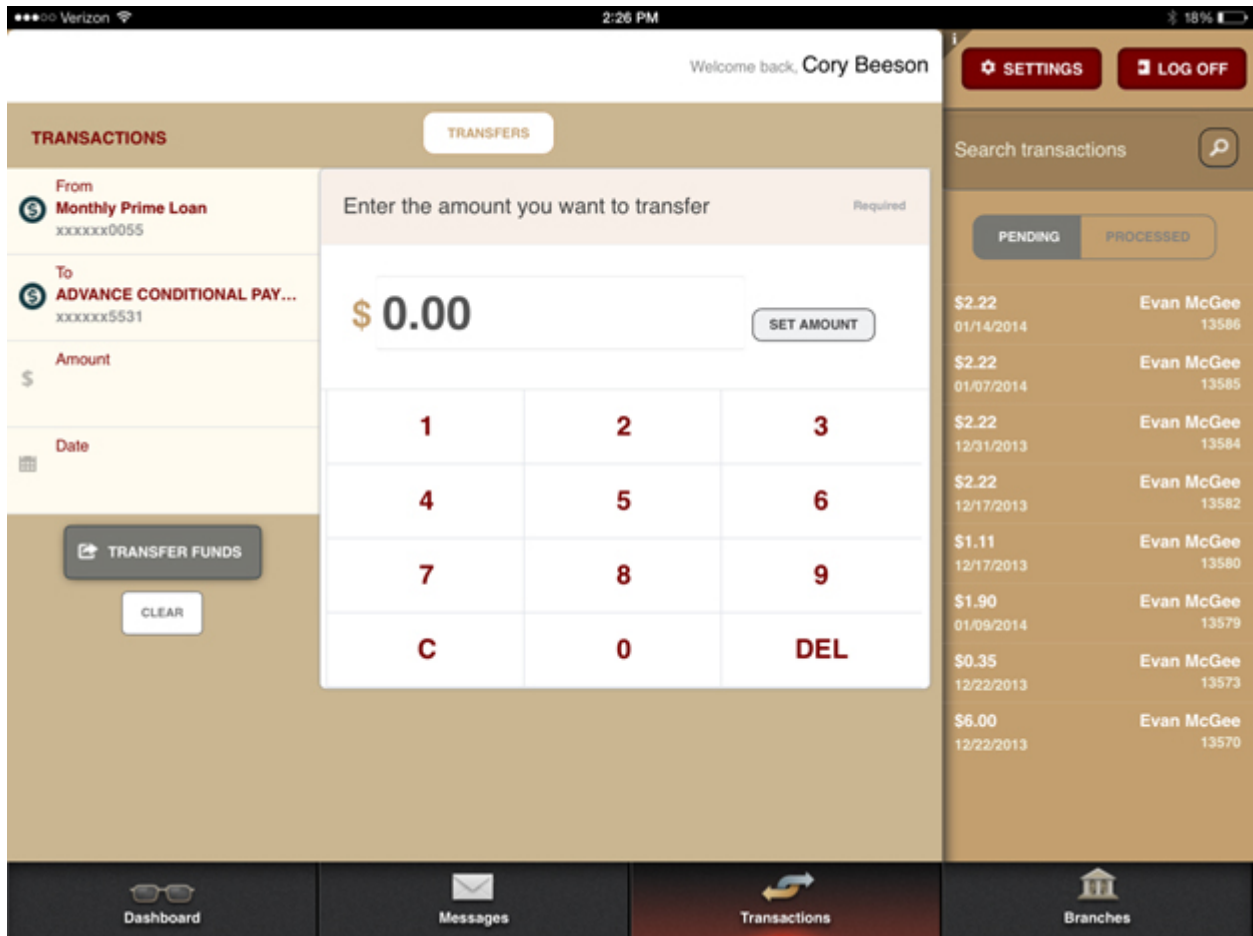
The Transfers tab enables you to quickly and easily transfer available funds from your existing loan or Funds Held account to an established account at another financial institution. You can make a one-time immediate transfer, a one-time future-dated transfer, as well as recurring transfers.

To make a transfer:

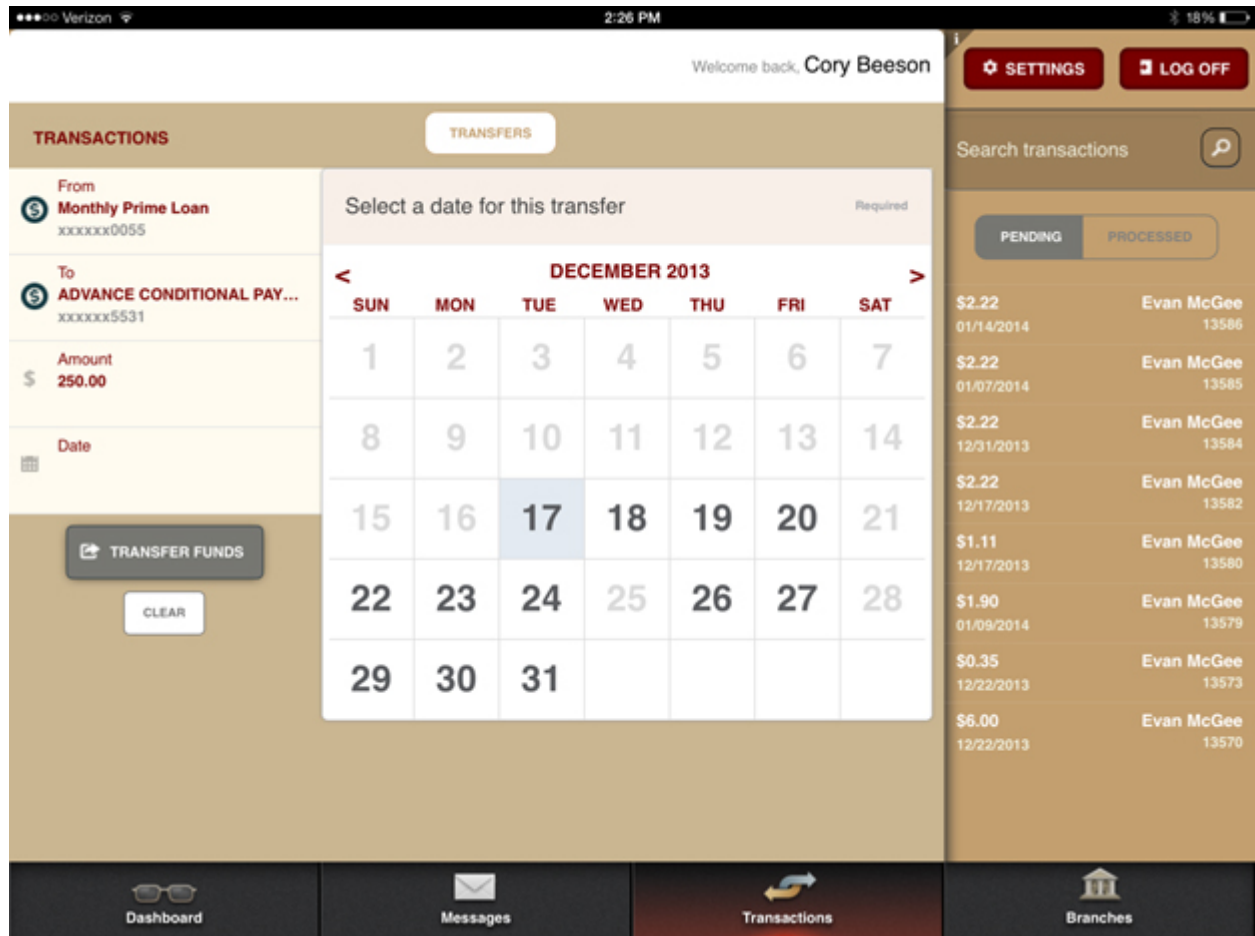
1. Tap the Transactions tab at the bottom of your application.
2. Select a From and To account from the account menus.



3. Enter a transfer amount and tap **Set amount**.



## 4. Select a transfer date.

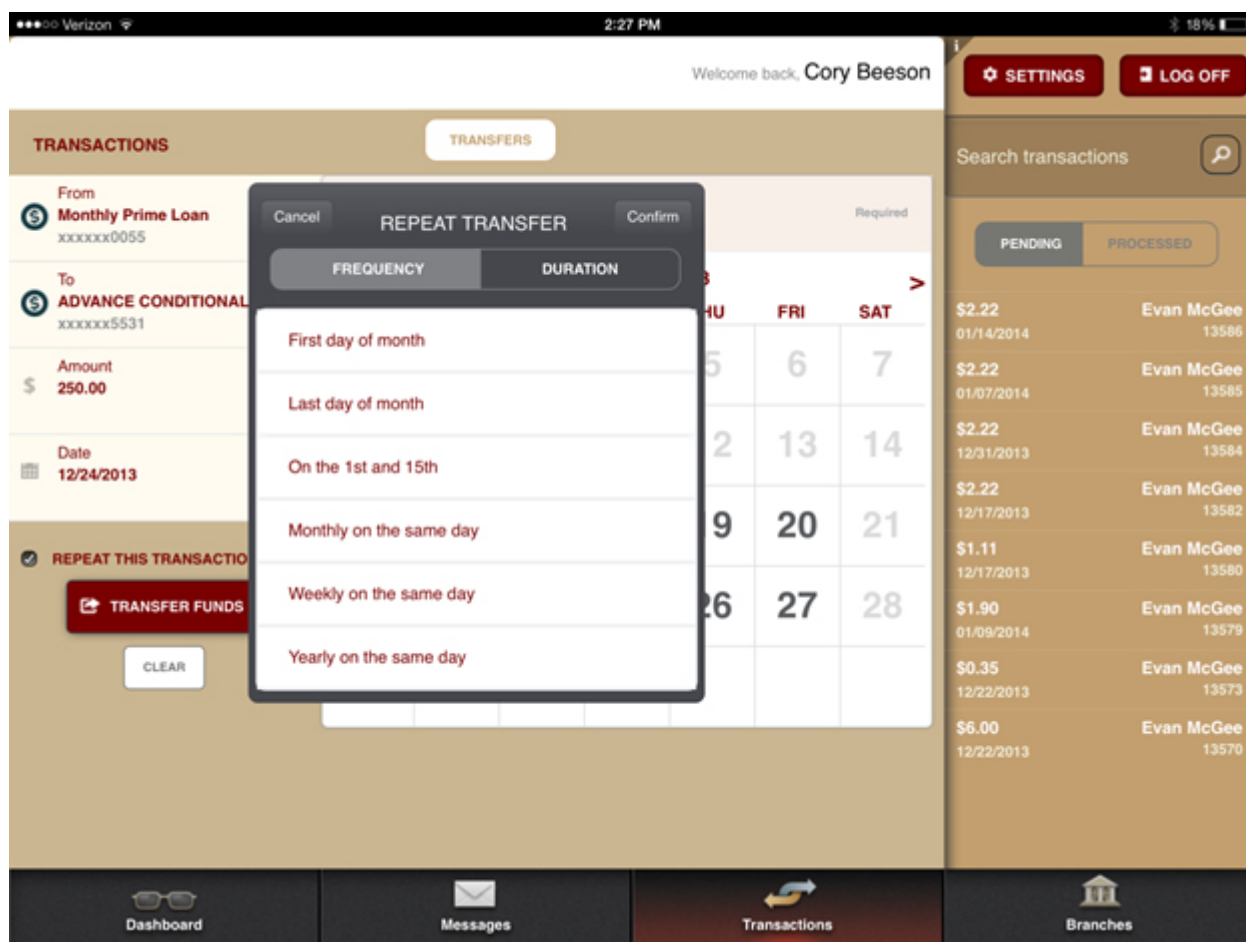
5. Tap **Transfer Funds**. A confirmation dialog appears indicating the transfer date.

## MAKE A RECURRING TRANSACTION

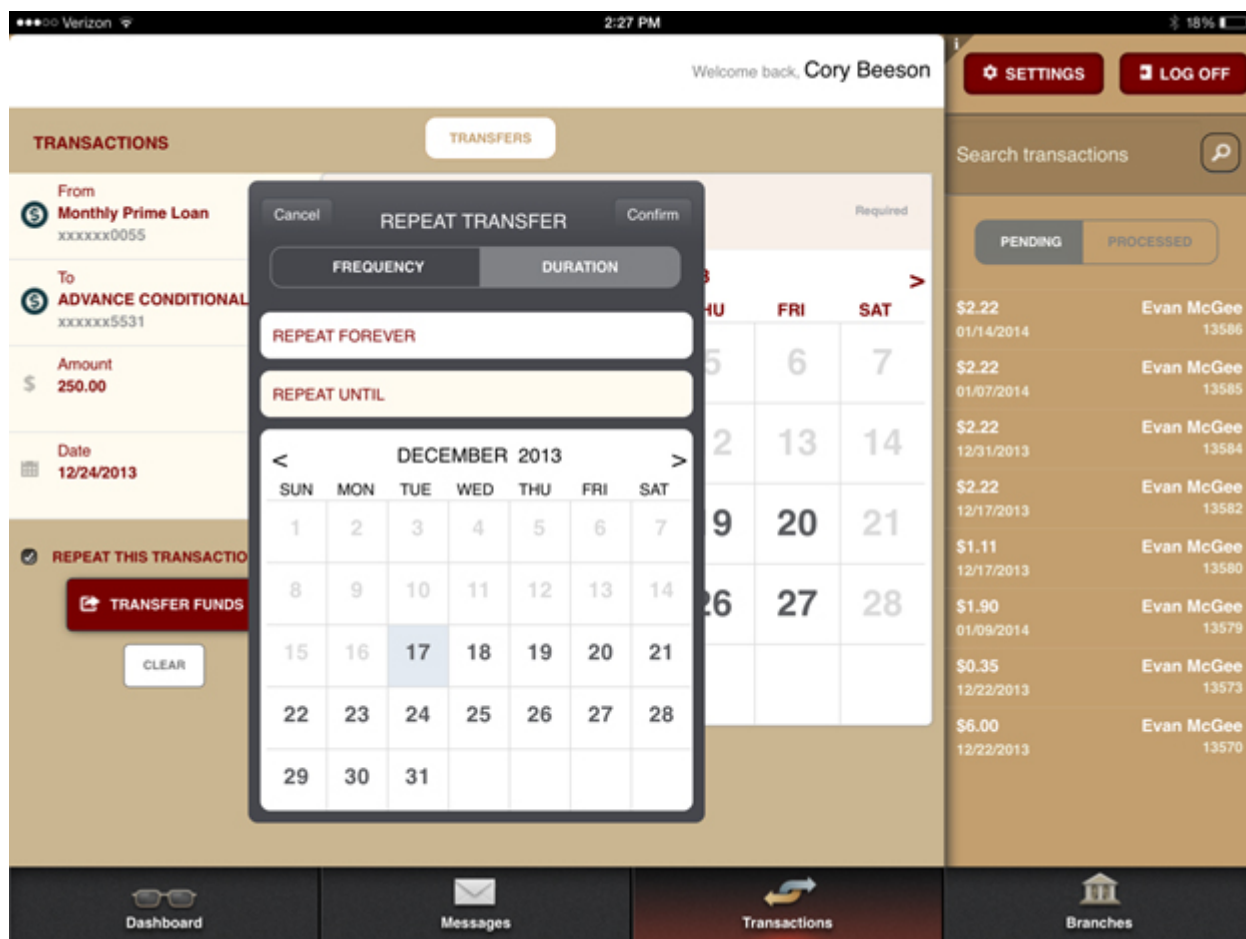
You have the ability to create a recurring transaction for some types of transfers. A recurring transaction happens on a preset schedule that you determine. Each recurring instance of the transaction is scheduled when the previous instance of the transaction has been processed. You can review or delete each recurring transaction on the Transaction page.

To create a recurring transaction:

1. Create your standard funds transfer and tap **Repeat This Transaction**. The Repeat Transfer window appears.
2. Tap the Frequency tab. The transfer frequency options appear.



3. Make your selection and tap the Duration tab. The transfer options appear.



4. Tap Repeat Forever of Repeat Until to end transfers after a specified number of occurrences or to end on a specific date.
5. Make your selection and tap **Confirm**. A confirmation window appears.

## VIEW BRANCH LOCATIONS

On the Mobility Apps Sign In and Branches pages, you can quickly view your Associations branch locations on the map. You can also tap a placemark icon on the map to view addresses, contact information, and hours of operation.

1. Tap the **Branches** tab. A map appears displaying a list of your Associations branch locations. The addresses and distances to the locations also display in the right panel.
2. Tap a branch location placemark icon on the map (or a location in the right panel). Additional branch details display.



# SETTINGS

The Settings feature allows you to edit your personal online profile details and change your password as needed

To edit your personal profile:

1. Tap the Settings button located at the top right of any tablet page. The Settings page appears.
2. Tap **Profile**. The Profile and contact Information entry fields appear.

The screenshot shows the Mobility App Settings page. At the top, there's a status bar with Verizon signal, 2:28 PM, and 94% battery. Below the status bar, a welcome message says "Welcome back, Cory Beeson". On the right side, there are two red buttons: "EXIT SETTINGS" and "LOG OFF". The main content area is titled "Please review and update your profile". It has two sections: "Profile" and "Contact Information". The "Profile" section includes a dropdown menu for "Mr.", text fields for "Cory" and "MobilityTestUser", a dropdown menu for "Sr.", and a text field for "cory.beeson@farmcreditb". The "Contact Information" section includes text fields for "123 Cory entered this on", "U.S. Street 2", "Burnet", "78611", a dropdown menu for "United States", and a text field for "tx". Below the "Contact Information" section is the "Phone Information" section, which includes a dropdown menu for "United States" and two text fields for "(512)638-5917" and "(512)465-0636". At the bottom left, there's a red button labeled "Submit Profile". At the bottom right, it says "Version 3.5.0.3033A".

3. Enter/edit information and tap **Save Changes** to update your profile.

## TO CHANGE YOUR PASSWORD:

1. Tap **Edit Password**. The password entry fields appear.
2. Enter your old password.
3. Enter and confirm your new password and tap **Change Password** to update your password.

